DOORMAN

Deadline:
10-01-2027

Contact person:
Maida Perez

Location:
Kongens Nytorv 34, 1050, København K

D'ANGLETERRE IS SEARCHING FOR A FULL-TIME DOORMAN
At d'Angleterre, the guest experience begins before a guest even steps inside the hotel. We are looking for a warm, confident and attentive **Doorman** to join our Front Office team. As one of the first people our guests meet and one of the last they see when they leave, you play an important role in creating the lasting impression they take with them.
This role is about much more than opening doors. You represent d'Angleterre through genuine hospitality, personal recognition and an ability to anticipate what each guest may need.

ABOUT THE JOB

As our Doorman, you will create seamless and personalised arrival and departure experiences while ensuring the hotel entrance operates smoothly.
Your responsibilities will include:

- Welcoming hotel, restaurant and event guests with warmth and genuine personal attention
- Recognising returning guests and anticipating individual needs
- Opening hotel and car doors, assisting with luggage and guiding guests to their destination
- Parking and retrieving guest vehicles safely and handling keys with care
- Coordinating taxis, transfers and guest movement with Concierge, Reception and the luggage team
- Staying informed about arrivals, departures, VIP guests and inhouse events to help personalise the experience
- Sharing relevant guest preferences and requests with colleagues to ensure seamless service
- Providing knowledgeable information about the hotel and Copenhagen
- Maintaining a welcoming, polished and safe hotel entrance
- Taking ownership of guest requests and consistently representing the service and discretion expected at d'Angleterre

ABOUT YOU

You have a natural ability to make people feel welcome. You are warm and approachable while remaining polished, professional and attentive to detail.
Experience from a luxury hotel or another high-end guest-facing environment is preferred, but your personality and instinct for hospitality are just as important.
You remain calm in a busy environment, communicate confidently in English and enjoy working as part of a team. Danish and other languages are an advantage, as is a good knowledge of Copenhagen.
A valid driving licence suitable for driving guest vehicles in Denmark is required, and you must be comfortable parking different types of vehicles.
The position includes flexible shifts across days, afternoons and weekends.

WE OFFER

You will join one of Copenhagen's most iconic luxury hotels and become part of an ambitious team dedicated to creating exceptional and personalised guest experiences.
As Doorman, you hold a particularly visible place within that experience.
You are not simply standing at the entrance to d'Angleterre. You are representing it.

ABOUT HOTEL D'ANGLETERRE

For more than 265 years, Hotel d’Angleterre has welcomed guests in the heart of Copenhagen. Today, we continue to combine our heritage with an ambition to develop and set new standards for luxury hospitality.
We believe exceptional service is ultimately about how we make people feel. And often, that experience begins with the person at the door.