

D'ANGLETERRE IS SEARCHING FOR A FULL TIME CONCIERGE

We are seeking a full-time Concierge with a strong background in high-end hospitality. Are you passionate about hospitality and luxury service? Do you want to be part of an ambitious and motivated Front Office team in a prestigious environment? If so, we would love to hear from you.

We are looking for a dedicated full-time Concierge team member whose primary focus will be traditional concierge responsibilities.

WE OFFER

At Hotel d'Angleterre, we seek not only extensive experience and education but also dynamic, pragmatic, and flexible individuals with a highly developed sense of guest service and luxury. We provide a professional work environment where we consistently strive to offer our guests personalized, stylish, and elegant experiences of the highest international standard. Our young and dynamic team is ambitious and fosters growth and development. We are dedicated to our guests, our colleagues, and our workplace.

ABOUT THE JOB

As a vital part of our dedicated Concierge Team, you will create personal and magical experiences for our guests every day. Your mission will be to elevate each guest's stay by anticipating and fulfilling their individual needs.

You will manage internal processes and procedures while building lasting relationships with our guests. As a key member of the Front Office Team, you will be responsible for guest check-in and registration, perform various Front Office duties, and ensure all concierge requests are handled seamlessly.

In addition to creating memorable moments and ensuring a smooth stay, you will prepare itineraries, confirm reservations, recommend places of interest, perform administrative tasks, respond to guest emails, and manage guest check-out. You will be at the heart of the hotel, serving as one of our ambassadors.

WE EXPECT

You are outgoing, service-minded, and thrive in the role of a host. You bring experience from luxury or international hotels, preferably within concierge or guest relations roles.

You excel in a fast-paced, energetic environment with multiple simultaneous tasks, while maintaining full oversight and composure. You understand the importance of always being "on stage," presenting yourself as fresh, rested, and impeccably groomed.

You possess extensive knowledge of Copenhagen and its attractions. Proficiency in both written and spoken English is essential, and knowledge of an additional language, such as Danish, is a significant advantage.

ABOUT HOTEL D'ANGLETERRE

Since reopening in 2013, Hotel d'Angleterre has solidified its reputation as one of Denmark's finest hotels, continuously setting new standards for luxury service.

With more than three centuries of heritage, d'Angleterre is built on the belief that it is the people behind our service who make the true difference.

Our passion for 5-star hospitality ensures our guests receive an unforgettable experience. We know the best results come from mutual respect for colleagues and guests alike.